

Appeal Survey Results

Summer and Fall Semesters 2020

A total of 30 institutions responded to the Summer and Fall 2021 appeals survey. Of the results, feedback received included 12 four-year institutions and 18 two-year institutions.

- 1. Question:** How many appeals (credit transfer/articulation) did your institution receive this semester?

Results: 103

- Results ranged from 0 to 54 per institution
- A number of institutions identified additional student appeals for those at private, out of state, and international institutions.

- 2. Question:** How many unique students submitted appeals from this institution (may be the same as above unless a single student submitted multiple appeals)?

Results: 129

- 3. Question:** Please indicate the rationale(s) for the appeals. Note the number of appeals that fall into each category).

Results:

Appeal Rationales	
Incorrect or no course equivalency awarded (e.g., student not given credit for course equivalency that they thought they should have)	101
AP-related	1
CLEP-related	0
TAG-related	2
OTM-related	7
CTAG-related	0
MTAG-related	1
PLA-related	0
Apprenticeship-related	0
International Appeals/Out of State	52
Student Seeking Exception	9
Out of Date Appeal	2
Other (Please specify numeric total here, additional feedback can be captured within Question #9)	7
Incorrect application of articulated credit to degree program (e.g., course was not applied to degree program in the way student thought it should be)	47

Incorrect institutional website information (e.g., website says something different than how credit reflected on degree audit)	0
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Results: Other (Please specify numeric total here, additional feedback can be captured within Question #9)

Open-Ended Response
6 out of state appeals- Student wanted Developmental Ed courses transferred in. We had to explain that only college level courses would transfer.
We use the Transfer Evaluation System (TES) for all our transfer credit processing. The student was appealing a course that he thought should be counting as a 2nd writing course. Upon investigation, we found that the course was approved as an OTM 2nd writing course, but it wasn't coded as such in TES. We were able to correct that. From 5-1-20 to 12-31-20, we had 2,101 audits of courses; we provided 1,266 course equivalencies; we accepted 822 courses but did not have equivalencies; and we did not provide credit for 13 courses.
We had a very large amount of credit 'review' requests; however, we haven't had anything that has gone to an official "appeal" process that requested additional review after our review decision. There are some that are pending and may end up as an appeal in Spring however.
1 International 3 from Ohio privates (Case Western, Ursuline, Hiram) 4 from out of state 2 from Ohio publics

4. Question: Please note the totals: Appeals that were resolved

Results: 169

5. Question: Please note the totals: Appeals that are unresolved

Results: 13

6. Question: Please note the totals: Other (Please specify)

Results: 0

7. Question: Are there any appeals issues that you think more information should be gathered?

Results:

Open-Ended Response
Yes, in most appeals cases we try to obtain more information about the course(s) in question such as a syllabus.